

## **3rd NATIONAL CONFERENCE ON WIN-WIN CONFLICT RESOLUTION BEST PRACTICES IN SEASON OF CHANGE, RESOURCE SCARCITY AND NEW REGULATIONS**

**THEME: TOWARDS PREVENTION, RESOLUTION AND MANAGEMENT OF  
CONFLICTS IN WORKPLACES AND INSTITUTIONS TO AVOID  
ESCALATION, SHUTDOWNS AND INTERRUPTIONS**

**DATE: 26-30 November, 2018 (Arrival: 26) VENUE: Nugget Hotel, Utako, Abuja.**

**Launched and implemented since 2016 with support and facilitation of**

- Federal Ministry of Labour and Employment
- Federal Ministry of Education
- Nigeria Labour Congress
- Trade Union Congress of Nigeria
- Nigeria Employers Consultative Association
- Institute of Peace Conflict and Resolution of Nigeria
- Chartered Institute of Mediator and Conciliators
- Nigeria Instituted of Public Relations
- Nigeria Commission for Colleges of Education
- National Board for Technical Education.

### **OBJECTIVES AND BACKGROUND**

Fast pace of economic, social, political, technological and environmental changes with associated new policies and regulations for allocation of scarce resources invariably lead to conflicts. Mismanaged, conflicts escalate and result in shutdowns and disruptions of work and academic calendars with all negative consequences. The Win-Win Conflict Resolution Best Practices Project (Project Harmony) was launched in 2016 as a multi-stakeholder initiative to decode the nature of these changes; associated new regulations and rules of engagement; and implications for conflicts and conflict management;

Provide non-formal, harmonious and relaxed environment, devoid of tension, for Leaders to meet, exchange views and brainstorm on with labour union leaders; Empower leaders and senior executives in workplaces and institutions with imperative leadership, policy-making, decision making, communication, industrial relations, negotiation, bargaining, mediation and arbitration skills.

### **PARTICIPANTS**

- Leaders, CEOs and Senior Executives of Public and Private Sector Organizations and Institutions
- Directorate Cadre of Federal and State Ministries, Departments and Agencies, Local Governments, Regulatory and Service Agencies.
- Principal Officers of Tertiary Institutions and Education Parastatals.
- Principal Officers of Labour Unions in Institutions and Workplaces.
- Company Secretaries and Legal Advisers.
- Public and I

### **CONTENT**

- Overview of Project Harmony: Nature, Functions, Prevention, Resolution and Management of Conflicts in Season of Change, Resource Scarcity and New Regulations..
- Communication, Public Relations, Industrial Relations, Negotiation, Bargaining, Leadership, Policy-Making, Decision-Making, Mediation and Arbitration skills for Effective Prevention and Resolution of Conflicts in Institutions and Workplaces in Season of Change, Resource Scarcity and New Regulations..
- Nine Stages of Conflict Escalations In Institutions and Workplaces
- Prevention, management and transformation of Conflicts
- Lessons from Case Studies that Led to Shutdowns of institutions and disruptions of workplaces and academic calendars of institutions.
- Guidelines for Establishment and Operations of Conflict Resolution Centres in Tertiary Institutions.

### **CONFERENCE FEE**

N69,000 (Sixty Nine Thousand Naira only) to cover conference literature, materials, lunch and coffee breaks, certificate of participation payable to Ethics Resource Centre First Bank account number 2007039492. Cash is not accepted at the venue due to extant cashless policies. Delegates should please come to the venue with payment teller.

### **CONTACT**

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### **ENLISTMENT AS EXAM ETHICS MARSHAL**

The programme incorporates Exam Ethics Marshals training module and participation qualifies delegates for enlistment as members with all attendant benefits. Exam Ethics Marshals International is a not-for-profit membership organization of ethics-friendly education and examination administrators committed to promoting ethics, integrity and best practices in examination, evaluation and assessment systems.